



RAMI ABDELGHANI

Nationality :Jordan

Date, place of birth: 1974-June-9th, Kuwait.

Marital status : Married

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Technical Skills

- Handel Organizations IT infrastructure and systems integration.
- Windows 2003,2008 servers installation and trouble shooting.
- Servers administration and upgrade.
- Windows Cluster and SQL cluster configuration.
- Active directory Design ,Implement and support and windows infra structure.
- HP systems certified professional specialist in proliant servers.
- Microsoft Exchange servers 2003,2007,2010 design, implement and support.
- VMware ES6.0 and Hyper-V implementation and administration.
- Support and admin. SurgeMail Server.
- Lead IT projects and coordinate with other sections and teams.
- Handel IT pricing and purchasing .
- Manage and support several SLA contracts.
- Support remote servers and customers using remote desktop tools.
- Strong customer focused approach.
- Server's hardware diagnostics and trouble shooting(DELL Simens and IBM).
- Posses strong experience in Microsoft infrastructure and services design and trouble shooting.
- MAC OS. client support and experienced in fixing MAC Microsoft exchange integration.

Experience

2010-present **Al Oula for services and consulting LLC.**

Senior System Administrator

- *Implement and support Exchange servers 2003,2007,2010 and Surge Mail server .*
- Design, implement and administration of MS windows 2008 AD infrastructure.
- VMware ESX6 servers Administration.
- Servers and storage implementation and support. .
- Authoritative DNS servers Administrator (IO NET ISP in Jordan).
- Perform systems and business analysis.
- Understand business processes and able recognize and recommend customizations to meet/improve the company's operations.



- Set up and carry out timelines and deadlines necessary to complete the conversion efficiently and accurately.
- Supervise IT staff.
- Lead the ERP project and coordinate with ERP Project Manager to ensure successful implementations.
- Standardize technologies and platforms used in the Company’s operations regionally.
- Mitigation plans, and direct proof of concepts with formalized documentation.
- Handle and fix any system hardware and software problems.
- Ensure security and business continuity process frameworks are followed.
- Direct and plan appropriate training and usage of installed software and hardware.

2002 to 2010-August

Optemiza (Ideal Systems).

Senior System Engineer

- Microsoft System Engineer.
- Project management and systems implementation.
- Design and implement Microsoft infra structure(AD,DNS,DHCP,FTP,VPN)
- Configure & Support services for HP Proliant Server, Blades and MSA Storages (SAN Storage).
- Install, configure & Support services for Microsoft operating system NT/2000/2003/2008.
- Implement , Support and migration Microsoft ISA server, Exchange server 2003 Exchange server 2007 and Exchange 2010
- Network Support , Administration and consultancy for several crevice level agreements .(SLAs).
- HP systems support (HP-blade, Proliant servers).

October 2001 – September 2002

CEB Integrated IT Solutions.

Technical Support.

- Team leader in the MOE government project (930 schools network installation, which included cat 6 cables, patch panels , Servers ,Stations, network printers ,switches, faceplates, Windows 2000 pro. , Windows 2000 server & troubleshooting the network & the PCs.
- Performing PC & Laptop HW daily - based technical support.
- Performing technical support for Microsoft Windows 95, 98, XP, 2000 and 2003.

September 1999-september 2001

RA’ED ARABI COMPUTER EST.

Hardware technical support.

LAN, PCs troubleshooting .computer assembly, installing and configuring network printers, customer support, help desk..

October 1997- March 1999

AL_HAMRA ELECTRICAL EST.

Hardware technical support.

- PCs assembly, troubleshooting, Installing and configuring printers, help desk & customer support.



Education

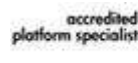
1995–1997 Intermediate University college Amman-Jordan
IT Diploma. (Programming & system analyses).
2009-Student Zarka Privet University.
B.sc. MIS (Student).

Training & Certifications

- Implementing Exchange 2010 Server
- Microsoft Certified System Engineer (MCSE)
- AIS - HP ProLiant ML/DL Servers
- AIS - HP ProLiant Servers
- APS -Accredited Platform Specialist (Mobile and Laptops PCs.)
- APS – Accredited Platform Specialist (PCs and workstations.)
- CompTIA A+ Certified
- Certified HP Commercial Desktops, Workstations and Notebooks Service Qualification
- Exchange 2007 & office communication server 2007 deep technical training
- Microsoft Live Communications Server 2005 SP1
- Implementing & managing Microsoft Exchange Server 2003,2007,2010

Languages

- Arabic : Mother tong
- English :very good.



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