



CURRICULIM VITAE

Yousef Khalid Mohammad AL-Azzeh

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Summary of Qualifications:

A high-energy, enthusiastic and dependable individual who excels in challenging and competitive environments. Demonstrated ability to assess risk and respond appropriately. Increasing personal and office productivity. Analytical ability combined with extensive experience in conception and execution. Recognized for high ethical standards in all work performed.

Academic Qualifications:

Bachelor degree In “Networking & Systems Management” Specialist from Philadelphia University – Jordan from 2001- 2005.

Technical Profile:

- Troubleshooting PC hardware issues including printers, hard drives, modems, monitors, etc.
- Troubleshooting network and software problems on the spot maintain & update active network.
- Operating systems: windows (9x, 2k, 3k, 2000 server, 2003 server, 2008 server ,Windows 7),
- Microsoft office: Outlook ,Word, Excel, PowerPoint, Access, Project, Front page, Visio , all versions , and training users how can use them;
- Ability to diagnosis and resolve both hardware and software issues
- Ability to do independent research to solve problems and learn about technologies required for proper operation of the system.
- Customer interaction / support.
- Troubleshooting web browsers and security settings.
- Implementation, maintain, update Norton anti virus corporation edition personal anti virus & firewall & nod32 anti virus & MacAfee & e-trust & kaspersky anti-virus business optimal & sophos anti-virus
- Perform regular data & system backups as required for all servers.
- Maintain data files of business applications like project management, document management etc



- Maintain, update the active directory (user account, user profiles and other resources on the network)
- Train and advice users on LAN access and the best use of computer and network's facilities.
- Regular preventive maintenance of work stations and network resources.
- Familiarity with servers and regular computers hardware e.g. IDE drives, SCSI drives, raid controller.
- Installation of all hardware, software & LAN systems.
- Installation & update of business software if/when required including transfer of data.
- Upgrading operating systems as needed to improve efficiency.
- upgrading hardware equipment as needed to improve reliability,
- Prepare reports, information as request and handle general correspondence about information technologies.
- Installation of Exchange Server.
- Base knowledge of virtual systems
- Ability to install, repair, troubleshooting Autodesk Software's (AutoCAD, ABS , ADT, Land Desktop, Civil3d& 3Dmax) Up to date versions
- Good Knowledge of CCTV systems software & hardware installation

Additional External Projects:

- "Belaya Firm for Engineering & Consulting:
Install new domain server, create users accounts installing network from A-Z, install internet connection & new pc's with all software's & programs.
- "Pacific Consultants International Office"(PCI):
PCI office is a Japanese consultancy firm stationed in Amman –Jordan, in association with Consolidated Consultants.
From period of February 2006 to date, providing users with technical support of computers, servers, troubleshooting, networking, and backup.
- "Assaray Engineering Firm" Amman-Jordan:
Install new domain server, create users account, installing twenty pc's, network maintenance, installing ISA server, installing data server with permissions.
- "Consolidated Consultants Airport Office":
Installing network, server, switches, creating users account, active directory, and software's for server & pc.



Professional Experience:

2006 – Present

Network Administrator & Helpdesk in Consolidated Consultants for Engineering and Environment Company - Jordan

Training Attended:

- CISCO CCNA Course. 1/10/2005 ----- 23/10/2005 from “Ansab Academy”.
- Problem Solving & Decision Making Skills”2006” Course –“The Engineers Training Center”.
- MCSE “Microsoft Certificate System Engineer” Course. 2/5/2006 – 2/8/2006 “from Ansab Academy”
- Microsoft SQL Server2005 Database “30 March 2008” to “10 April 2008” Course from Microsoft Academy.

Languages:

Arabic & English

Personal Information:

Name: Yousef Khalid Mohammad AL- Azzeh

Nationality: Jordanian

Gender: Male

Date of Birth: 30/9/1983

Place of Birth: Amman, Jordan

Marital status: Single

Driving License: I have driving license

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