



Noor ziad okasha

Moblie: +962795188734

Email: noorokasha@hotmail.com

Personal Information

Nationality: Jordanian
Place of Birth: jordan
Birth date: Amman, 4th june1985.

Career Objectives

To work in an organization that will enable me to apply my technical and analytical skill gained through my education and work experience, and to facilitate an environment that will allow me to self develop and progress.

Education

June 2007: Jordan university -amman– Jordan
Bachelors of Economic
Degree: good

Experience

- reports and tasks

Awj Financial Consulting - Apex FX Trading for Trading and Investment

Dealer June / 2007 to June / 2009

- Gained an understanding of foreign exchange market by providing market data to clients.
- Provided accurate transaction history and account balance at clients request.
- Facilitated broker transactions over the phone and internet.

Performance Improvement Technology Officer and Customer Care Center

- Worked hand in hand with the financial team to streamline processes and improve efficiency.
- Responsible for training new employees on company applications and platforms.
- Responsible for support and maintenance of software and hardware applications.



- Addressed client complains as they arose and insured a high level of customer satisfaction.
- Responsible to give the client main point about the foreign exchange market and how the system of trading is work.
- Ability to understanding any problems will face or faced the client in foreign exchange market and solve it in technical methods.
- Serve and organized the Deposit and withdrawal transaction for the client account.

**Universe company for employment / feb2010 till now
Responsible recruitment section of the company**

- Responsibilities:
- Find the right people for interviews
- Coordination with the employer
- Coordinate the interviews to choose the right person
- Complete recruitment procedures with the staff and follow up to travel and receive jobs.

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